BEFORE THE LICENSING SUB-COMMITTEE OF LONDON BOROUGH OF CROYDON

SUMMARY REVIEW OF THE PREMISES LICENCE UNDER LICENSING ACT 2003

LICENCE NUMBER: 05/02631/LIPREM

PREMISES:

SHISHA OUI
20 HIGH STREET
PURLEY
CROYDON CR2 2AA

SUPPORTING EVIDENCE SERVED ON BEHALF OF THE PREMISES LICENCE HOLDER

MR ELAFANY AHMED

Introduction

Mr Elafany Ahmed instructed Jay Patel of Virtual Biz Online Limited to represent him after the Summary Licence Review application under section 53A was served on 16 October 2015.

This report is submitted following my meetings with Mr Elafany Ahmed and his daughter Miss Yasmin Elafany and consultation with the Police.

1. It is clear that the current premises licence covers two separate business areas:

Take away Food Business with an entrance from the High Street providing licensable

activity - Provision of Late Night Refreshment

Sunday to Thursday from 23.00 to 01:00 Friday and Saturday from 23:00 to 03:00

Restaurant Business with entrance from Whytecliffe Road providing all three licensable activities

- Sale by retail of alcohol

Sunday to Thursday from 12:00 to 00:30 Friday and Saturday from 12:00 to 01:00

- Provision of Regulated Entertainment

Sunday to Saturday from 12:00 to 23:00

- Provision of Late Night Refreshment

Sunday to Thursday from 23.00 to 01:00 Friday and Saturday from 23:00 to 03:00

2. Premises Licence Holder, Mr Elafany wishes to apologise to the relevant licensing authority officers, local residents, the committee members and to the victim of the incident on 11 October 2015. He regrets the way he has allowed his premises to be operated without due considerations to the Licensing Objectives and the operating schedule. He accepts that he does not have the required skills to operate and manage the premises as it is required within the current Licensing Legislation.

- 3. He has therefore agreed to take the following steps to address the situation he faces:
 - A. Reduction in hours for the sale of alcohol to:
 - i. Sunday to Thursday from 12:00 to 23:00
 - ii. Friday and Saturday from 12:00 to 24:00
 - B. Appoint a new, fully trained and experienced Designated Premises Supervisor (DPS) to operate and manage the restaurant area of the premises on a day to day basis
- 4. He has also agreed to the following condition to be added to the premises licence:
 - i. Employ two qualified Door Supervisor from an SIA registered company from 20:00 hours to closing times on Friday and Saturday with the responsibility to ensure sitting capacity within the restaurant area is not exceeded at any given time, manage customer entry and exit to and from the premises, and to manage end of night dispersal policy
 - ii. Door Supervisors employment records to be completed and made available on inspection
 - iii. Sale of alcohol restricted to customers who are also consuming a substantial seated/table meal and shall only be served by waiter staff. No vertical or at the Bar drinking shall be permitted
 - iv. All staff shall receive training with regards to Licensing Act 2003 Awareness, Conflict
 Management, Basic First Aid, Public Safety Emergency, and responsible retailing of alcohol.
 Training records shall be completed and made available on inspection
 - v. An incident register shall be kept and updated within 24 hours of any incidents
 - vi. Background music shall only be played in the restaurant area until 23:00 hours
 - vii. The premises shall have a written Drug policy and this shall be strictly enforced by the DPS and door supervisors. There shall be clear signage displayed referring to this policy
- viii. The premises shall ensure that polycarbonate drinking vessels are used for all alcoholic and soft drinks to customers from 20:00 until the premises close
- ix. The restaurant area of the premises shall close before midnight on Sunday to Thursday and before 01:00 on Friday and Saturday
- x. The premises shall ensure that customers are prevented from leaving the premises with bottles or open containers
- xi. The premises shall have a crowd dispersal policy in place and a written copy lodged with the Licensing Authority
- xii. The premises shall operate Challenge 25 policy and appropriate signage will be displayed inside and outside the premises.

- xiii. CCTV system shall be checked, tested, updated if required and certified in accordance with the Premises Licence conditions by a qualified and approved CCTV engineer. Documented instructions on how operate the system shall be provided to ensure that any request for CCTV footage or images can be made available to the Police as soon as possible
- xiv. The licence holder shall agree to participate in an assessment carried out by the relevant licensing officer/s prior to the suspension notice being lifted. This is to ensure all operating schedule conditions on the premises licence (current & proposed) are met by benchmarking the results to an approved standard. Only on the satisfaction of this assessment shall the suspension notice be lifted.